



Thinking about the appointment you have just had ...

1. How much effort was made to help you understand the patient's health issues?

0	1	2	3	4	5	6	7	8	9
No effort was made									Every effort was made

2. How much effort was made to listen to the things that matter most to you about the patient's health issues?

0	1	2	3	4	5	6	7	8	9
No effort was made									Every effort was made

3. How much effort was made to include what matters most to you in choosing what to do next for the patient?

0	1	2	3	4	5	6	7	8	9
No effort was made									Every effort was made



Alternate opening statements are:

Thinking about the visit you had with the patient's health care provider today...

Thinking about the conversation you had with the patient's [insert health care provider] today about [insert issue]...