

integ **RATE**

Receiving health care often means seeing different people, such as office staff, nurses, doctors, and other health professionals. Please think about a health issue that has led you to see different people over the last few weeks or months and answer the following questions.

1. How often did you have to do or explain something because people did not share information with each other?

Never

A little

A lot

Always

2. How often were you confused because people gave you conflicting information or advice?

Never

A little

A lot

Always

3. How often did you feel uncomfortable because people did not get along with each other?

Never

A little

A lot

Always

4. How often were you unclear whose job it was to deal with a specific question or concern?

Never

A little

A lot

Always